

Privacy Policy

This Privacy Policy applies to the entire contents of this website under the domain name www.directdebtrecovery.co.uk (The "website") and to any correspondence by e-mail between us and you. This Privacy Policy governs the manner in which Debt Recovery Plus Ltd collects, uses, maintains and discloses information collected from users ("user") of the website. Please read these terms carefully before using this Website. Using the website indicates that you accept this policy regardless of whether or not you choose to register with us.

Personal identification information

Direct Debt Recovery Ltd may collect personal identification information from users in a variety of ways, including, but not limited to, when users visit our site, fill out a form, and in connection with other activities, services, features or resources we make available on our site. Users may be asked for, as appropriate, name, email address, mailing address, phone number and credit card information. Users may, however, visit our site anonymously. We will collect personal identification information from users only if they voluntarily submit such information to us. Users can always refuse to supply personal identification information, except that it may prevent them from engaging in certain site related activities.

Non-personal identification information

Direct Debt Recovery Ltd may collect non-personal identification information about users whenever they interact with our site. Non-personal identification information may include the browser name, the type of computer and technical information about user's means of connection to our site, such as the operating system and the internet service provider's utilised and other similar information.

Web browser cookies

Our Site may use "cookies" to enhance user experience. User's web browser places cookies on their hard drive for record-keeping purposes and sometimes to track information about them. Users may choose to set their web browser to refuse cookies, or to alert you when cookies are being sent. If they do so, note that some parts of the site may not function properly.

How we use collected information

Direct Debt Recovery Ltd may collect and use user's personal information for the following purposes:

- To process payments

We may use the information users provide about themselves when placing an order only to provide service to that order. We do not share this information with outside parties except to the extent necessary to provide the service.

- *To send periodic emails*

We may use the email address to send them information and updates pertaining to their account.

How we protect your information

We adopt appropriate data collection, storage and processing practices and security measures to protect against unauthorised access, alteration, disclosure or destruction of your personal information, username, password, transaction information and data stored on our site.

Changes to this privacy policy

Direct Debt Recovery Ltd has the discretion to update this privacy policy at any time. When we do, we will revise the date at the bottom of this page. We encourage users to frequently check this page for any changes to stay informed about how we are helping to protect the personal information we collect. You acknowledge and agree that it is your responsibility to review this privacy policy periodically and become aware of modifications.